

Security and privacy

VENDOR SHEET

Kureos Learning, the filmed leadership courses at learning.kureos.com, supplied by Kureos World AB (Sweden, org. no. 559223-5237), answered the way a vendor questionnaire asks. Every answer describes the system as it runs.

HOSTING	Vercel, server code in Frankfurt (fra1). Database: Neon Postgres, Frankfurt (AWS eu-central-1).
DATA STORED	Email address, name, course progress, answers and reflections, quiz attempts, certificates, invoices.
SPECIAL CATEGORIES	None collected.
ENCRYPTION IN TRANSIT	HTTPS only; HSTS two years with subdomains; database reached over HTTPS.
ENCRYPTION AT REST	AES-256 by the database provider; backups on a FileVault-encrypted disk.
AUTHENTICATION	One-time six-digit email code, ten minutes, five tries; no passwords. SSO: the SCORM package launches learners from your own system.
SESSIONS	32-byte random key, stored hashed, HttpOnly, Secure, SameSite cookie, 90 days.
AUTHORISATION	Buyers see only their own organisation's seats and only progress; admin pages limited to named addresses.
APPLICATION SECURITY	Content-Security-Policy, framing refused, parameterised queries, rate limits, signed expiring links.
LOGGING AND ALERTS	Every server error recorded and mailed to Kureos at once.
BACKUPS	Full database copies kept encrypted (14 daily, 8 weekly) and verified by restore.
RETENTION	Sessions: 90 days from sign-in, deleted the day after they expire. Accounts: until deleted. Invoices: 7 full years after the year of sale.
BREACH NOTICE	To customers within 48 hours of awareness; to IMY within 72 hours where Article 33 requires.
SUB-PROCESSORS	Vercel Inc.; Neon (Neon Inc.); Mux, Inc.; Resend (Plus Five Five, Inc.); Google Workspace (Google Ireland Ltd).
TRANSFERS	EU Standard Contractual Clauses; EU-US Data Privacy Framework where the provider is certified.
COOKIES	One sign-in cookie and one preference cookie; no tracking or advertising cookies.
CERTIFICATIONS	Kureos holds none of its own. No third-party penetration test yet.
DPA	Template ready to sign: learning.kureos.com/trust .
CONTACT	kureos@kureos.com , subject "Security".